



# AGENDA

## ATC Customer and Stakeholder Web & Teleconference

Monday, March 8, 2020

9:00 a.m. – 12:00 p.m. (CST)

PARTICIPATION INFORMATION	
Location	Webcast Only
Web Conference Information	Web Meeting <a href="#">Click here to join the meeting</a>

MEETING SCHEDULE	
9:00 a.m. – 9:05 a.m.	Opening Remarks and Introductions <i>Dale Burmester</i>
9:05 a.m. – 9:30 a.m.	2020 ATC Economic Planning – Study Update <i>Anna Torgerson</i>
9:30 a.m. – 10:00 a.m.	2021 ATC Economic Planning – Study Kickoff <i>Anna Torgerson</i>
10:00 a.m. – 12:00 p.m.	2021 10-Year Assessment – Preliminary Needs <i>Chris Hagman, Heather Andrew, Scott Adams, et al</i>

### ***New Meeting Protocol:***

- Consistent with the best practices of other organizations and to help ensure questions are answered in a timely fashion, we will be taking questions during the meeting via the Microsoft Teams Chat function and all lines will be muted.
- Participants can participate either via a browser or by installing the Teams application.
  - [Link](#) to a short video about using Microsoft Teams.
    - Via a browser:
      - Please use Google Chrome or Microsoft Edge as your browser and **update to latest version.**
      - Note that Google Chrome and Microsoft Edge are available for Macs.
      - If you struggled using the Teams application before, the browser version may be easier. Make sure to first **uninstall** the Teams application if you use this method.
    - Via the Teams application:
      - [Link](#) to a site for testing that your computer works with the Teams application.
      - This test is not available for the browser versions. However, we tested Teams with the Chrome browser on an older Mac and it worked well.

### ***Additional Instructions:***

Please indicate your participation plans to Chris Hagman at [chagman@atcllc.com](mailto:chagman@atcllc.com).